

EURES ex-post evaluation public consultation

Fields marked with * are mandatory.

Introduction

Thank you for taking the time to respond to this public consultation to assess the performance of EURES (European Employment Services). EURES is a network to facilitate the free movement of workers within the EU countries plus Iceland, Liechtenstein, Norway, Switzerland and - until the end of 2020 - the UK (also referred to as 'EURES countries').

* Would you like to know more about EURES?

- Yes
- No

N.B.: Although some questions do not allow comments or uploading documents, please note that you will be able to do this at the end of the questionnaire.

1. Public consultation identification questions

About you

* Language of my contribution

- Bulgarian
- Croatian
- Czech
- Danish
- Dutch
- English
- Estonian
- Finnish
- French
- Gaelic
- German
- Greek
- Hungarian
- Italian

- Latvian
- Lithuanian
- Maltese
- Polish
- Portuguese
- Romanian
- Slovak
- Slovenian
- Spanish
- Swedish

* I am giving my contribution as

- Academic/research institution
- Business association
- Company/business organisation
- Consumer organisation
- EU citizen
- Environmental organisation
- Non-EU citizen
- Non-governmental organisation (NGO)
- Public authority
- Trade union
- Other

* For the purposes of assessing EURES, please indicate if you are responding to this consultation as a representative of:

- A EURES National Coordination Office (NCO), Member, or Partner
- A Cross-border partnership (CBP)
- A Public Employment Service (PES)
- A Private employment agency
- Other

* If "Other", please specify:

NGO

* First name

Haydn

* Surname

Hammersley

* Email (this won't be published)

haydn.hammersley@edf-feph.org

* Organisation name

255 character(s) maximum

European Disability Forum

* Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number

255 character(s) maximum

Check if your organisation is on the [transparency register](#). It's a voluntary database for organisations seeking to influence EU decision-making.

57868523887-16

* Country of origin

Please add your country of origin, or that of your organisation.

- | | | | |
|---|--|--|--|
| <input type="radio"/> Afghanistan | <input type="radio"/> Djibouti | <input type="radio"/> Libya | <input type="radio"/> Saint Martin |
| <input type="radio"/> Åland Islands | <input type="radio"/> Dominica | <input type="radio"/> Liechtenstein | <input type="radio"/> Saint Pierre and Miquelon |
| <input type="radio"/> Albania | <input type="radio"/> Dominican Republic | <input type="radio"/> Lithuania | <input type="radio"/> Saint Vincent and the Grenadines |
| <input type="radio"/> Algeria | <input type="radio"/> Ecuador | <input type="radio"/> Luxembourg | <input type="radio"/> Samoa |
| <input type="radio"/> American Samoa | <input type="radio"/> Egypt | <input type="radio"/> Macau | <input type="radio"/> San Marino |
| <input type="radio"/> Andorra | <input type="radio"/> El Salvador | <input type="radio"/> Madagascar | <input type="radio"/> São Tomé and Príncipe |
| <input type="radio"/> Angola | <input type="radio"/> Equatorial Guinea | <input type="radio"/> Malawi | <input type="radio"/> Saudi Arabia |
| <input type="radio"/> Anguilla | <input type="radio"/> Eritrea | <input type="radio"/> Malaysia | <input type="radio"/> Senegal |
| <input type="radio"/> Antarctica | <input type="radio"/> Estonia | <input type="radio"/> Maldives | <input type="radio"/> Serbia |
| <input type="radio"/> Antigua and Barbuda | <input type="radio"/> Eswatini | <input type="radio"/> Mali | <input type="radio"/> Seychelles |
| <input type="radio"/> Argentina | <input type="radio"/> Ethiopia | <input type="radio"/> Malta | <input type="radio"/> Sierra Leone |
| <input type="radio"/> Armenia | <input type="radio"/> Falkland Islands | <input type="radio"/> Marshall Islands | <input type="radio"/> Singapore |
| <input type="radio"/> Aruba | <input type="radio"/> Faroe Islands | <input type="radio"/> Martinique | <input type="radio"/> Sint Maarten |
| <input type="radio"/> Australia | <input type="radio"/> Fiji | <input type="radio"/> Mauritania | <input type="radio"/> Slovakia |
| <input type="radio"/> Austria | <input type="radio"/> Finland | <input type="radio"/> Mauritius | <input type="radio"/> Slovenia |
| <input type="radio"/> Azerbaijan | <input type="radio"/> France | <input type="radio"/> Mayotte | <input type="radio"/> Solomon Islands |
| <input type="radio"/> Bahamas | <input type="radio"/> French Guiana | <input type="radio"/> Mexico | <input type="radio"/> Somalia |
| <input type="radio"/> Bahrain | <input type="radio"/> French Polynesia | <input type="radio"/> Micronesia | <input type="radio"/> South Africa |

- Bangladesh
- Barbados
- Belarus
- Belgium
- Belize
- Benin
- Bermuda
- Bhutan
- Bolivia
- Bonaire Saint Eustatius and Saba
- Bosnia and Herzegovina
- Botswana
- Bouvet Island
- Brazil
- British Indian Ocean Territory
- British Virgin Islands
- Brunei
- Bulgaria
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Canada
- Cape Verde
- Cayman Islands
- Central African Republic
- Chad
- Chile
- China
- Christmas Island
- French Southern and Antarctic Lands
- Gabon
- Georgia
- Germany
- Ghana
- Gibraltar
- Greece
- Greenland
- Grenada
- Guadeloupe
- Guam
- Guatemala
- Guernsey
- Guinea
- Guinea-Bissau
- Guyana
- Haiti
- Heard Island and McDonald Islands
- Honduras
- Hong Kong
- Hungary
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Ireland
- Isle of Man
- Israel
- Italy
- Moldova
- Monaco
- Mongolia
- Montenegro
- Montserrat
- Morocco
- Mozambique
- Myanmar /Burma
- Namibia
- Nauru
- Nepal
- Netherlands
- New Caledonia
- New Zealand
- Nicaragua
- Niger
- Nigeria
- Niue
- Norfolk Island
- Northern Mariana Islands
- North Korea
- North Macedonia
- Norway
- Oman
- Pakistan
- Palau
- Palestine
- Panama
- Papua New Guinea
- Paraguay
- South Georgia and the South Sandwich Islands
- South Korea
- South Sudan
- Spain
- Sri Lanka
- Sudan
- Suriname
- Svalbard and Jan Mayen
- Sweden
- Switzerland
- Syria
- Taiwan
- Tajikistan
- Tanzania
- Thailand
- The Gambia
- Timor-Leste
- Togo
- Tokelau
- Tonga
- Trinidad and Tobago
- Tunisia
- Turkey
- Turkmenistan
- Turks and Caicos Islands
- Tuvalu
- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom

- | | | | |
|--|----------------------------------|---|--|
| <input type="radio"/> Clipperton | <input type="radio"/> Jamaica | <input type="radio"/> Peru | <input type="radio"/> United States |
| <input type="radio"/> Cocos (Keeling) Islands | <input type="radio"/> Japan | <input type="radio"/> Philippines | <input type="radio"/> United States Minor Outlying Islands |
| <input type="radio"/> Colombia | <input type="radio"/> Jersey | <input type="radio"/> Pitcairn Islands | <input type="radio"/> Uruguay |
| <input type="radio"/> Comoros | <input type="radio"/> Jordan | <input type="radio"/> Poland | <input type="radio"/> US Virgin Islands |
| <input type="radio"/> Congo | <input type="radio"/> Kazakhstan | <input type="radio"/> Portugal | <input type="radio"/> Uzbekistan |
| <input type="radio"/> Cook Islands | <input type="radio"/> Kenya | <input type="radio"/> Puerto Rico | <input type="radio"/> Vanuatu |
| <input type="radio"/> Costa Rica | <input type="radio"/> Kiribati | <input type="radio"/> Qatar | <input type="radio"/> Vatican City |
| <input type="radio"/> Côte d'Ivoire | <input type="radio"/> Kosovo | <input type="radio"/> Réunion | <input type="radio"/> Venezuela |
| <input type="radio"/> Croatia | <input type="radio"/> Kuwait | <input type="radio"/> Romania | <input type="radio"/> Vietnam |
| <input type="radio"/> Cuba | <input type="radio"/> Kyrgyzstan | <input type="radio"/> Russia | <input type="radio"/> Wallis and Futuna |
| <input type="radio"/> Curaçao | <input type="radio"/> Laos | <input type="radio"/> Rwanda | <input type="radio"/> Western Sahara |
| <input type="radio"/> Cyprus | <input type="radio"/> Latvia | <input type="radio"/> Saint Barthélemy | <input type="radio"/> Yemen |
| <input type="radio"/> Czechia | <input type="radio"/> Lebanon | <input type="radio"/> Saint Helena Ascension and Tristan da Cunha | <input type="radio"/> Zambia |
| <input type="radio"/> Democratic Republic of the Congo | <input type="radio"/> Lesotho | <input type="radio"/> Saint Kitts and Nevis | <input type="radio"/> Zimbabwe |
| <input type="radio"/> Denmark | <input type="radio"/> Liberia | <input type="radio"/> Saint Lucia | |

* Country of residence

- Same as country of origin
- Another EURES country (countries from the EU plus Iceland, Liechtenstein, Norway, Switzerland, and the UK)
- Another country in the world

* Publication privacy settings

The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

- Anonymous**
Only your type of respondent, country of origin and contribution will be published. All other personal details (name, organisation name and size, transparency register number) will not be published.
- Public**
Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.

I agree with the [personal data protection provisions](#)

About you: additional identification questions

Please specify the sector(s) in which you are active:

at most 3 choice(s)

- A - Agriculture, Forestry and Fishing
- B - Mining and Quarrying
- C - Manufacturing
- D - Electricity, Gas, Steam and Air Conditioning Supply
- E - Water Supply; Sewerage, Waste Management and Remediation Activities
- F - Construction
- G - Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles
- H - Transportation and Storage
- I - Accommodation and Food Service Activities
- J - Information and Communication
- K - Financial and Insurance Activities
- L - Real Estate Activities
- M - Professional, Scientific and Technical Activities
- N - Administrative and Support Service Activities
- O - Public Administration and Defence; Compulsory Social Security
- P - Education
- Q - Human Health and Social Work Activities
- R - Arts, Entertainment and Recreation
- S - Other Service Activities
- T - Activities of Households as Employers; Undifferentiated Goods and Services Producing Activities of Households for Own Use
- U - Activities of Extraterritorial Organisations and Bodies

2. Views on labour mobility

The questions in this section will ask you about your views on labour mobility between countries in Europe.

Freedom of movement for people within the EU is one of the four fundamental freedoms of the European Union (Article 45 of TFEU). This includes the rights of movement and residence for workers, the rights of entry and residence for family members, and the right to work in another Member State and be treated on an equal footing with nationals of that Member State.

- * In your opinion, are people in your country of origin interested in finding a job in another country?
- Very interested
 - Fairly interested
 - Not interested
 - I do not know

In your opinion, what are the main reasons for looking for a job in another country?

(you may choose multiple options)

- Lack of job opportunities in the country of residence
- Better working and salary conditions
- Enhancement of job-related skills and competences

- Improvement of foreign language skills
- Better living conditions
- To become familiar with different cultures
- Family or social ties in another country
- Other

In your opinion, why do employers recruit from another country?

(you may choose multiple options)

- It is difficult to find local workers with the right skills
- Local workers are not interested in the jobs offered
- Foreign workers are less expensive
- To promote a multilingual and multicultural environment in the company
- Other

* If "Other", please specify

To help establish international links and find clients abroad

In your opinion, what are the main obstacles for people to find a job in another country?

(you may choose multiple options)

- Difficult to find job vacancies in other countries
- Difficult to find information on living and working conditions in other countries
- Legal obstacles (e.g. recognition of qualification)
- Financial obstacles (e.g. transfer of social security rights, pensions, costs of moving abroad)
- Worse work-life balance
- Leaving family and friends
- Difficult for spouses/partners to find employment
- Lack access to affordable housing, childcare or education
- Cultural barriers
- Language barriers
- Fear of discrimination
- Other

In your opinion, what are the main obstacles for employers to recruit jobseekers from another country?

(you may choose multiple options)

- The cost of hiring jobseekers from another country
- Difficult to obtain guidance from public/private employment services
- Difficult to identify candidates from another country
- Legal obstacles (e.g. recognition of qualifications)
- High wage expectations from jobseekers
- Mismatch of candidates' qualifications and skills, and the vacancy (e.g. level of education)

- Language requirements of the organisation
- Difficult to integrate workers from other countries into the company
- Other

* If "Other", please specify

For workers with disabilities from abroad, delays in getting disability assessment recognised and being able to have costs for adjustments in the work placed reimbursed by the State

In your opinion, what are the main obstacles for employment services who offer job opportunities across borders?

(you may choose multiple options)

- There is a lack of demand from jobseekers to seek employment in another country
- There are not enough job vacancies in other countries
- It is difficult to obtain information on employment opportunities available in other countries
- The pre- and post-placement preparation and support to jobseekers are too challenging, cumbersome or costly
- There is a fear of losing human capital and/or brain drain
- Other

* If "Other", please specify

There is a risk of not being eligible for in-work support when starting work in another Member State (this is an issue for many persons with disabilities because they must be reassessed for their disability when moving abroad and this takes a long time)

To what extent do you agree that the free movement of workers has the following effects?

	I strongly agree	I somewhat agree	I somewhat disagree	I strongly disagree	I do not know
* It contributes to more and better jobs across Europe (e.g. by decreasing unemployment)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* It helps jobseekers to find employment that suits their skills	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* It helps employers find workers with the right skills	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* It offers businesses a larger pool of candidates to recruit from	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* It improves workers' skills and competences	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* It improves the quality of job offers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* It enhances businesses' competitiveness and innovation	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use this space to add any further comment(s) on the effects of free movement of workers

* Do you think that there is a further need to boost labour mobility across European countries?

- Yes
- No
- No opinion

Please specify why:

We need to open up freedom of movement to persons with disabilities, prevented from moving because of lack of harmonisation of disability assessment, delays in getting reassessed and difficulties in receiving support they need to work and live their lives.

Which of the following target groups do you think should be ideally prioritised in employment initiatives?

	1 = to be given high priority	2 = to be given medium priority	3 = to be given low priority	No opinion
* Unskilled jobseekers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Medium or highly qualified jobseekers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Long-term unemployed	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Cross-border workers (living in one country and working in another)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
* Younger workers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Older workers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Other	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* If "Other", please specify which group(s) you are referring to:

Workers with disabilities

Please use this space to add any relevant comment(s) on the target group(s) to be prioritised in employment initiatives

Linked to the previous question, which of the following target groups do you think that EURES should prioritise?

	1 =to be given high priority	2 = to be given medium priority	3 = to be given low priority	No opinion
* Unskilled jobseekers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Medium level or highly qualified jobseekers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Long-term unemployed	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Cross-border workers (living in one country and working in another)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
* Younger workers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Older workers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Other	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* If “Other” please specify which group(s) you are referring to:

Workers with disabilities

Please use this space to add any further comment(s) concerning the target group (s) to be prioritised by EURES

Employers who recruit abroad and people who look for jobs in other countries need support. To what extent do you agree that the following services cover their needs?

	I strongly agree	I somewhat agree	I somewhat disagree	I strongly disagree	I do not know
* Provide general support to find jobs and workers in other countries	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Provide targeted support to specific groups (e.g. young/old jobseekers, companies/workers in border areas)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

* Match automatically job vacancies and CVs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
* Provide information on living and working conditions in other countries	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Organise online recruitment events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
* Provide post-recruitment assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Please use this space to add any further comment(s) about the needs of jobseekers and employers in an international context

3. Views on the European Employment Services (EURES)

The following questions will ask specifically about EURES – European Employment Services.

* How familiar are you with EURES?

- Very familiar
- Somewhat familiar
- I have never heard of EURES

* What is your level of interaction with EURES?

at least 1 choice(s)

- I visited the EURES portal to get information
- I am a registered user of the EURES portal to use its services
- I follow EURES on social media
- I obtained information and advisory services from relevant Employment Services/EURES staff
- I registered one or more job vacancies with EURES
- I received assistance to find a vacancy in another country
- I attended a job fair / other recruitment event organised by EURES
- I received recruitment and/or job matching and/or job placement support
- I received support under the Targeted Mobility Schemes (e.g. Your first EURES job, Reactivate)
- I received support from the Cross-Border Partnerships
- Other

* If "Other", please specify

The European Disability Forum follows the activities of EURES

To what extent do you agree with the following statements concerning EURES?

	I strongly agree	I somewhat agree	I somewhat disagree	I strongly disagree	I do not know
* EURES provides relevant and modern employment services in line with the needs of European workers and employers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES contributes to the mobility of workers	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES offers useful support and information to jobseekers/employers in their search for jobs/candidates	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES provides quality information on living and working abroad (such as employment conditions)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES is well known among jobseekers	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES is well known among employers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
* EURES provides services efficiently (i.e. achieves the best possible results given the resources invested)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES complements other European initiatives on employment and mobility (e.g. European Structural and Investment Funds, Employment and Social Innovation programme) without duplicating them	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* EURES complements other national initiatives on employment and mobility without duplicating them	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* More can be done with EURES than with national resources only, to promote jobs and mobility	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* In your opinion, is there a need to improve EURES and its tools and services in the future?

- Yes
- No
- No opinion

Please specify

More needs to be done to target workers with disabilities and to support them in enjoying their right to freedom of movement in the EU.

Please feel free to add anything else about your experience with EURES.

3000 character(s) maximum

4. Concluding questions

You may share any additional remarks or statement(s) regarding the topic of this public consultation here.

NB: Remember to remove any personal information from these documents in case you have opted for publication of your contributions in an anonymised way.

3000 character(s) maximum

We need to see more emphasis on supporting persons with disabilities in being able to enjoy their right to freedom of movement in the EU. Support for persons moving abroad for work, on how and where they can find the support they need to be able to do their work to the best of their abilities, and in having their disability assessment from their home country recognised when abroad, is crucial.

You may upload any position paper(s) or other document(s) regarding the topic of this public consultation here.

NB: Remember to remove any personal information from these documents in case you have opted for publication of your contributions in an anonymised way.

The maximum file size is 1 MB

Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

* Would you like that we contact you through the email you provided in the introduction to participate in a more detailed online survey about EURES?

- Yes
 No

Contact

EMPL-D1-UNIT@ec.europa.eu